

HONDA

Financial Services

Get connected & stay in touch...
...with Honda's Exclusive Owners' Website!



Take advantage of the following options:

"My Honda"

- **Message Centre** - send and receive messages from Honda affiliates
- **Honda World** - receive the latest and greatest news on everything Honda!
- **My Products** - get specific information applicable to your Honda assets such as; warranty manuals, service history, vehicle specifications, plus much more...

"My Finance"

- **Manage Your Account** - view or update your pertinent financial account details
- **Payment Options** - view or print your payoff quote or make online payments
- **Approaching Lease Maturity** - handy tools to lend a hand with your end of lease transition plus much more...
- **Promotions & Offers** - See what's new with HFS!

HOURS : MON - FRI 8am - 8pm (EST) | PHONE : 1.800.387.5399 | EMAIL : hcfi_natl_cs@ch.honda.com

We make it easier, to make it yours!

➤ **HOW TO REGISTER:**

“My Honda” Registration

1. Go to www.myhonda.ca and click “**Register Now**” to gain instant access to ALL things Honda!
2. For “Quick Register”, enter:
 - **Vehicle Identification Number (VIN)**
 - **Last Name**
 - **Postal Code**
3. For “Contact Info”, enter your details
4. For “Security Question”, pick your choice
5. For “Privacy Policy”, select “Agree”
6. Select “Finish” then re-login to enjoy all the benefits at your finger tips!

IMPORTANT!

To ensure the security of your financial information, a separate registration is required to gain access to the “My Finance” section of the owners’ website, “My Honda”



“My Finance” Registration

1. Once registered on “My Honda”, select the “My Finance” tab (top right) and click “**Register**”
2. Enter the following information:
 - **VIN**
 - **Postal Code**
 - **Regular Payment Amount ***
 - **HFS Account Number**

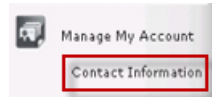
** The payment amount can be found on your bank records or HFS contract*
3. For “Terms & Conditions”, select “Agree” then “Submit”
4. Click “OK” to proceed to the “My Finance” home page for instant access!

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➤ **“MANAGE MY ACCOUNT” SELECTIONS:**

Update Contact Information

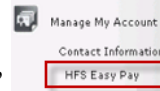
1. Choose “Update Your Address” OR “Contact Information”



2. Click “Edit” to make changes
3. Enter changes
4. Click “Submit”
5. Click “OK”

Update Banking Information

1. Choose “Update Your HFS Easy Pay”

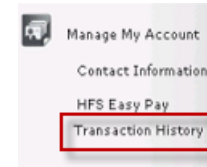


OR “HFS Easy Pay”

2. Click “Edit” to make changes
 3. Enter bank: “Institution, Transit, Account Number”
 4. Click “Continue”
 5. Select the “I Agree” radio button
 6. Click “Submit”
 7. Click “OK”
- ❖ To ENROLL for automatic debit withdrawals, choose “Enroll in HFS Easy Pay” and follow the above steps
 - ❖ Please use the void cheque sample provided to enter your bank details

View Transaction History

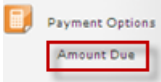
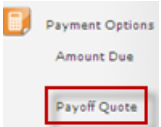
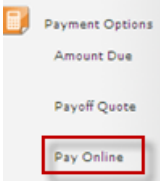
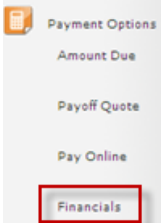
1. Choose “View Your Transaction History” OR “Transaction History”



- ✓ OPT 1: Click the “From - To” radio button to view selected date range
 - ✓ OPT 2: Click the “Entire Transaction History” radio button to view from the beginning of your contract until present
2. Click “View History” to display details
 3. Note the option to “Print/Save”

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➤ **“PAYMENT OPTIONS” SELECTIONS:**

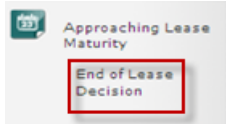
Make a Past Due Payment Online	View Payoff Quote	Make Additional Payments (Loans only)	View Your Principal & Interest Paid
<ol style="list-style-type: none">1. Choose “Amount Due” ❖ Options include:<ul style="list-style-type: none">✓ Total Amount Past Due✓ Miscellaneous Charges✓ Current Due✓ Total Amount Due2. Click “Pay Now” to pay the past due amount3. Follow instructions to complete transaction	<ol style="list-style-type: none">1. Choose “Payoff Quote” 2. Click “Print/View” to view payoff quote letter	<ol style="list-style-type: none">1. Choose “Pay Online” 2. Enter the additional payment amount in the “Principal Lump Sum Payment” field3. Click “Pay Now” to make an additional payment4. Follow instructions to complete transaction	<ol style="list-style-type: none">1. Choose “Financials” ❖ Principal & Interest paid to date will display❖ Contract Information will display:<ul style="list-style-type: none">✓ Interest Rate✓ Down Payment✓ Trade - in Amount✓ Contract Start/End Date

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➤ **“APPROACHING LEASE MATURITY” SELECTIONS:**

Notify HFS of Your End of Lease Decision

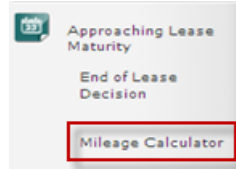
1. Choose “End of Lease Decision”



2. Select the radio button of your choice that best describes your end of lease decision
3. Click “Continue”
4. Follow instructions on each webpage to complete the transaction
5. Click “Submit”, “OK”

Assess Your Mileage Charges (Leases only)

1. Choose “Mileage Calculator”



2. Enter your kilometers, and choose the appropriate radio button
3. Click “Calculate”

Schedule Appointment Requests Online

- ❖ Options based on the End of Lease Decision!

1. Choose “Appointment Requests”



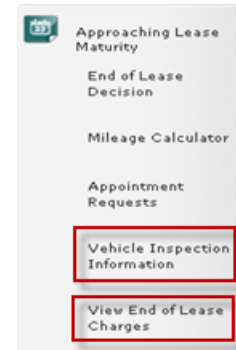
2. Select the appropriate link displayed
3. Follow instructions in My Honda’s “Message Centre” to schedule your appointment

View Your End of Lease Inspection OR Charges

- ❖ Inspection Report is available 48hrs AFTER the inspection

- ❖ End of Lease Charges is an ESTIMATE

1. Choose applicable link & follow instructions:



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➤ **INFORMATIONAL PURPOSES:**

My Vehicle Insurance (Leases only)

- ❖ As a leasing customer, insurance coverage is mandatory at all times during the course of your contract with HFS
- ❖ To ensure you're insured with the appropriate coverage, click the "My Vehicle Insurance" link to find out more...



- ❖ You can also view or download (.pdf) HFS Insurance Guide

Promotions & Offers

- ❖ Keeping you informed is our mission! Our relationship with YOU, our valued customer, is our number one priority...
- ❖ To find what the latest and greatest Honda Financial Services has to offer, be sure to click the "Promotions and Offers" link

